

The Program on International Financial Systems (PIFS)
and the International Association of Insurance Supervisors (IAIS)

Virtual Policy Seminar on The Rise and Impact of Agentic AI

Tuesday, June 23, 2026, via Zoom

PROGRAM AGENDA

7:00am – 7:05am (EDT)¹

Welcoming Remarks:

- [Jon Ondrejko](#) (Executive Director of Programs at PIFS)

7:05am – 7:35am (EDT)

Opening Presentation: What Is “Agentic” AI?

- [Stephen Eschbach](#) (Senior Specialist at Amazon Web Services)
- Moderated by [Jon Ondrejko](#) (Executive Director of Programs at PIFS)

7:40am – 8:10am (EDT)

Presentation & Discussion: AI Adoption in the Insurance Sector

- [Andreas Schertzinger](#) (Group Chief Data, AI & Innovation Officer at AXA)

8:15am – 9:00am (EDT)

Panel Discussion: The Insurtech Ecosystem: Agentic AI in the Front and Back Office

- [Danny Major](#) (Chief Customer Officer at Open Dialog AI)
- [Chris Weston](#) (Senior Technology Consultant at NashTech)
- Joined and moderated by [Melissa Collett](#) (Chief Executive Officer of Insurtech UK)

9:00am – 9:10am (EDT)

Closing Remarks: Looking Forward to Policy Issues and Approaches

- [Conor Donaldson](#) (Head of Implementation and Assessment at the IAIS)

[Discussion is Subject to Chatham House Rules]

¹ Program Times: This agenda reflects times in Eastern Daylight Time (EDT, or UTC-4:00).

Speaker Biographies

Stephen Eschbach

Senior Specialist at Amazon Web Services

Stephen Eschbach is a Senior FSI GRC Specialist at AWS, where he helps financial services customers achieve their cloud and AI governance, risk, and compliance objectives. He specializes in GenAI compliance and Responsible AI frameworks, guiding financial institutions through emerging regulatory requirements for AI adoption.

Stephen brings over 20 years of experience in enterprise risk management, IT GRC, and regulatory compliance. He previously served as Director and Head of North America IT Regulatory at AIG, and held progressive roles at USAA, where he led enterprise-wide integrated risk management initiatives.

Jon Ondrejko

Executive Director of Programs at PIFS

Jon Ondrejko is Executive Director of Programs at PIFS, where he manages international symposia, education programs for regulators, and special events that foster dialogue and promote education on issues impacting the global financial system. Mr. Ondrejko is also a Senior Research Fellow at the Committee on Capital Markets Regulation, where he counsels on matters related to the regulation of securities markets and financial services. Before his current roles, Mr. Ondrejko practiced law as a corporate associate in the Boston office of Cooley LLP, where he represented technology and life sciences companies and their investors in connection with corporate, securities, and transactional matters.

Andreas Schertizinger

Group Chief Data, AI & Innovation Officer at AXA

Before joining AXA, Andreas held various positions at Swiss Re. Since 2018, he has been the founder and CEO of iptiQ EMEA Life and Non-Life, a startup within Swiss Re. He successfully developed this into a Pan-European data-/tech-driven retail business, where he demonstrated his deep tech and business expertise, as well as his ability to innovate and to scale solutions across countries.

Prior to this, he led the Digital and Technology Transformation and the Global

Performance Management Reinsurance teams at Swiss Re, driving profitable growth in Life and Non-Life business.

Previously he served as a Partner at McKinsey & Company, serving clients in the financial sector across Europe and the United States.

His background includes a Master's degree in Industrial Engineering, with a focus on Machine Learning and Operations Research, as well as a PhD in Corporate Finance.

Danny Major

Chief Customer Officer at Open Dialog AI

Danny Major is Chief Customer Officer at OpenDialog AI, where he leads customer success, delivery, and strategic growth across the company's portfolio of AI Agent solutions. Working extensively with insurers, brokers, MGAs, and technology partners, Danny helps organisations deploy AI safely and effectively across quote, policy servicing, renewals, and claims journeys.

With a background spanning executive leadership roles across product, technology, and customer functions, Danny has built and scaled software businesses from early-stage growth through to enterprise maturity. He combines deep technical expertise with a strong focus on business outcomes, ensuring technology delivers measurable value for customers.

A technologist at heart, Danny is a Fellow of the British Computer Society (FBCS), a columnist for BCS ITNOW magazine, and has been recognised through the Chartered Insurance Institute (CII) Awards in Insurance. Passionate about advancing the practical adoption of AI in insurance, he regularly collaborates with industry bodies, partners, and insurers to share best practice and innovation.

Chris Weston

Senior Technology Consultant at NashTech

Chris Weston is a Senior Technology Consultant at NashTech, where he advises insurance and financial services clients on technology strategy, legacy modernisation and the practical adoption of AI. His career spans three decades, starting in enterprise IT including CTO and CIO roles, followed by three years as a CIO advisor for IDC in Europe.

At NashTech, Chris has led the development of an insurance-focused agentic AI whitepaper drawing on work with insurers and insurtechs across the market, and the firm has recently delivered a foundational AI platform for an Australian insurer, intended as the base on which agentic systems will be built.

He is also a board member at OpenUK, the industry association for open technologies in the United Kingdom.



Chris rings a peer-level, vendor-neutral perspective to agentic AI, focused on separating genuine capability from hype.

Melissa Collett

Chief Executive Officer of Insurtech UK

Melissa Collett, CEO of Insurtech UK, leads the only trade association in the UK dedicated to insurtechs, with a mission to establish the UK as the global leader in insurance innovation. Under her direction, Insurtech UK has grown to include over 200 members and partners, serving as the definitive voice for insurtech in the UK. Its Roadmap outlines 11 policy recommendations for fostering insurtech growth.

With over 25 years of experience in the UK insurance sector, Melissa previously served as Executive Director of Professional Standards at the Chartered Insurance Institute (CII). In this role, she chaired the Digital Ethics Forum and developed the CII Digital Ethics Companion. She also contributed as an Advisory Board member for Innovate UK, a body providing R&D funding for startups. Melissa is a frequent contributor to insurance publications, a sought-after keynote speaker at conferences, and a judge for industry awards.

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